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| **Graeme Oxley – Test Manager** |

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Personal Profile

Quality minded Technical Test Manager with proven experience of project management and the development lifecycle. Managing QA teams working on numerous successfully implemented projects for Blue chip companies on high profile projects in the Telecoms, Banking and Financial services sectors. Effective management of QA teams delivering multiple high quality large and BAU projects from requirements gathering to go live and support. Well versed and experienced in Waterfall, Agile and DevOps delivery models utilising cloud-based architectures, Responsible for Defining QA strategy, approach and execution in development projects.

Key Responsibilities & Skills

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| **Test Management** | | **Technology** |
| Defining QA Strategy  On-Shore/Off-Shore/Nearshore team management  4-22+ People  Mentoring  FTE/Contractors | DevOps Digital Transformation  Automation Testing (BDD/TDD)  Implementing Test Automation Frameworks Selenium/Visual Studio CUIT/Web Test | 3 Tier Server Implementations  Web Servers  Application Servers  Database Servers (Oracle)  Object Orientated Programming (C++/C#) |
| Performance Management  Work Allocation  Capacity Planning  Estimating  Recruitment | Non-functional Testing Performance/Load  Disaster Recover  Security Penetration  Data Migration/Transformation | Batch Driven Systems  Start of Day/End of Day  Manual  BACS (DD/DC)/Worldpay  BASE24  Time Travel for Testing |
| Project Management  All Discipline Engagement  Consultancy/Dev/Account Managers  Prince 2 Practitioner Qualified\* | Risk Management  Quality gates  Defect Management  Change Controls | Local & Cloud Hosted Systems  Rack Space  Azure/GCS  Solaris  Linux |
| Stakeholder Management  Status Reporting  Real Time Dashboards  Customer Engagement | Test Tools ALM/JIRA/Doors, Azure DEVOPS/TFS/Selenium (C#)  JMETER/SOAP UI/Oxygen TTCN/UML/UIPath (RPA) | API Web Services  Restful  PDI (Bespoke)  Test Harnesses & Tools (Swagger) |
| Integration, User Acceptance, System, Regression  Operations Acceptance, Compatibility  Financial Reconciliation/Outputs | Requirements and Traceability.  Behaviour Description Languages (UML)  Bakus Normal Form Notation (BNF) | Real Time Processing System Financial System I.e. Fraud checks  (OFAC) |
| Quality Assurance  Audits  Regulatory Standards | Production Incidents and Go Live Support | Mobile Applications  IOS Test Flight  Android |
| SDLC Methodologies  Waterfall  Agile/DevOps  CI/CD Pipelines (Azure DevOps) | 3rd Party System Co-ordination  Credit Reference Agencies (Equifax, Experian, Call Credit)  Fraud Checking System (SIRA) | TCP/IP Networking  HTTP/UDP/SSL connections  Firewalls  Proxies |
| Business Sectors  Telecoms  Banking (Payments)  Financial Services  Governmental | Development Environments  System/Integration/Prod Like  Release Management  Configuration/Test Data | Telecoms Protocols 3GPP, OSI Video Streaming & Telephony RTSP, 3G-324M, Tree and Tabular Combined Notation (TTCN) |

Career History

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| **Nov 2015 – April 2016** | **VOCALINK: Principal Non-Functional Test Engineer** |
| Principle Engineer accountable for high quality releases to the Link gateway platform, which transfers billions of pounds daily.Responsible for the Non-Functional testing and automation of multiple projectsSpecification of requirements and tool migration to ILIAD tool setEffective planning and line management of the Non-Functional Test Team  * Co-ordination test tool migration resulting in reduced costs (ILIAD)  Definition and implementation of automation framework, methodologiesWorked with programme/project managers, BA’s, developers and environments teamManagement of risks and issues impacting testingTechnologies included BASE24 Messaging and Smart Card Identity Verification | |
| **April 2011 – Nov 2015** | **HSBC: Global Payments Test Manager** | |
| Test Manager accountable for high quality releases to the HSBC Payments platform, which processes billions of transactions daily.  . Responsible for the Functional and Non-functional testing of multiple strategic GPS releasesEffective planning and management of the testing requirements  * Co-ordination with multiple third-party suppliers including Fundtech, ITO, IBM  Line management of multiple project test teams on-shore and offshore 15+ PeopleManaged production of test documentation including status reports and sign-offWorked with programme/project managers, BA’s, Environments team and third partiesManagement of risks and issues impacting testingProvided regular reports/dashboards to programme/project management/stakeholdersDelivered multiple projects including the release Global Disbursements, SEPA Rulebook enhancement and M&S BankingRegression of existing HV (Priority, one day; CHAPS, SWIFT) and LV (SEPA) payment functionalityData Migration and Transformation Testing  * Responsible for all test activities of releases deployed successfully to the HSBC payments platform | | |
| **Jan 2009 – to April 2011** | **CAPITA: Test Manager** | |
| Test manager. Accountable for the high quality of migrating legacy Pension Administration Systems from Prudential and Co-op to a Capita administered centralised system.Line management of project test team 8+ PeopleManaged the successful delivery of all testing activities of systems in accordance with requirementsManaged the production of test documentation, planning, execution and sign-off of testingIdentification and remediation of risks and issues affecting the planning, execution and sign-off of the project testingPromotion of continual professional development within team via regular appraisals, objectives settingData Migration and Transformation Testing | | |
| June 2007- Jan 2009 | **VODAFONE UK: Technical Acceptance Lead** | |
| Technical Acceptance Lead within the Multimedia Applications and Content Services team. Accountable for technical acceptance of multiple internal and external supplied services and applications.Managed onshore and offshore acceptance teams up to 7 people (per project) and 3rd partiesManaged testing activities on 2-5 concurrent projectsManagement of functional and non- functional testingVodafone Live! Service acceptanceVideo streaming Servers – Mobile TVAcceptance handset clients –Nokia/Sony-Ericsson/SamsungServices included Video Streaming, Billing, Voicemail & Messaging (SMS/MMS) enterprise solutions | | |

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| **Aug 1999 - to June 2006** | **PANASONIC MOBILE: Snr. Systems Test Engineer** |
| Snr. Systems Test Engineer working within the Research and Development function accountable for testing new and existing mobile phones functionality. Requirements capture/review (Doors)SME of all mobile feature standards i.e. 3GPP/Bluetooth SIGCreated test scripts to test new mobile featuresUsed Mobile Network Simulators and Analysis Tools (Programmed in C & C++)Developed test environments and automation for testing new mobile internet data servicesTested Protocols 2G - 3G+ using UML and TTCNFeatures tested included Bluetooth, Video streaming, Telephony, Messaging (SMS/MMS)Raised and tracked defectsProcuring a test repository tool, installed and implemented processes (HP ALM)Tested GD30, GD70, GD90, X90 X95 handsets | |

Qualifications

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| 2007-2014 | Prince 2 Practitioner in Project Management |
| 2001-2014 | Charterer Engineer (CEng)  Member of the Institution of Engineering & Technology (UK) |
| 2005 | ISEB Foundation in Software Testing |
| 1992 – 1996 | Bachelor of Engineering (BEng) Electrical/Electronic Engineering 2.2 BEng (Hons.)  Manchester Met. University |

References

References available on request